

Top 10 Things All Staff can do for Caregivers

THANK THE CAREGIVER FOR ACCEPTING OUR CHILDREN

SAY "THANK YOU FOR SAYING YES."

LISTEN

HEAR THE CAREGIVERS CONCERNS.

TEAMWORK

THE WORK IS TOO HARD TO DO IT ALONE.

BE ACCESSIBLE

PRIOR TO, DURING, AND AFTER PLACEMENT.

COMMUNICATE

IT WORKS BOTH WAYS.

PROVIDE TIMELY INFORMATION

AS MUCH AS YOU HAVE, WHEN YOU HAVE IT.

BE PATIENT

WE'RE ALL WORKING HARD TO MAKE IT WORK.

ASK FOR FEEDBACK

IS THERE ANYTHING I CAN DO TO IMPROVE MY SERVICE?

MAKE CONNECTIONS

ENCOURAGE FAMILY TO FAMILY PRACTICES.

BE AN ADVOCATE

PROVIDE SUPPORT, MAKE REFERRALS FOR BOTH CHILD AND THE CAREGIVER.



Cuyahoga County
Together We Thrive

Department of Health and Human Services
Division of Children and Family Services

CAREGIVERS AS
PARTNERS CAMPAIGN

